

R5 Complaint Tracking Form

To record a complaint, fill in all applicable fields below - including follow-up information. If you wish to forward to another person for follow-up, click on one of the forward buttons. Otherwise, click on the Save Complaint Only button.

To populate the Person Taking Complaint and Follow-Up Person - EPA fields, click on the book icon next to the field and choose the name from the directory (or enter the last name, first name directly in the field).

General Information

Complaint Open/Closed	<input checked="" type="checkbox"/> Closed	Source of Complaint	EPA Web Page
Person Taking/Recording Complaint	Howard, Donna	Complaint Date	10/24/2018
Nature of Complaint: (Choose one or more)	<input checked="" type="checkbox"/> Air Quality/Indoor Air		

Complainant Information

Complainant Name	Non-responsive	Does complainant wish to be anonymous?	<input type="checkbox"/> Yes
Complainant Address		Complainant City	
Complainant State:		Complainant Zip Code	
Complainant Phone	Non-responsive	Complainant Email Address	Non-responsive

Information Regarding Company/Person Complained About

Company or Person Named in Complaint	FY19-178252-3714-CV, Mat Asphalt LLC		
Company/Person Address	2055 West Pershing Avenue		
Company/ Person City	Chicago	Company/Person State	IL
Company/ Person Zip Code	60609		
Company/ Person Phone		Company/Person Email Address	

Details of Complaint

There was a smell of asphalt/petroleum inside my house this morning with all of the windows and doors closed. As I went into my backyard I noticed a strong smell of asphalt/petroleum out there as well, so it seems the smell was coming inside the house from outside. The weather was about 38 degrees F, partly cloudy, with no wind. This occurred at 7:50am on October 24, 2018.

Save or Forward

Follow-Up Persons - EPA Enter EPA names to the right and click on button to forward.	Follow-Up Division(s): <input checked="" type="checkbox"/> ARD
Follow-Up Persons - Outside EPA Enter email addresses to the right, separated by semicolons, and click on button to forward.	Deirdre.McQuillen@Illinois.gov
Response Information	
Details of Response	Fwd to IEPA. AW
Date Most Current Action Taken	10/31/2018
Attachments	
Attachments	
Record Information	
Forwarding History	FIELD TO BE CREATED HERE.
Follow-Up Person (old field from pre-Nov 2018)	Wagner, Anna
Three	